

Please complete this form so we can assess the scope of the task and provide a more accurate offer. At this stage, we only ask for the area/city. The full address is collected later if you wish to book.

Important before completing the form: LCI Services does not perform specialist cleaning, remediation or cleaning after special conditions such as heavy smoking, nicotine residue, mould, biological waste, pests, fire/water damage or heavily neglected homes. Outdoor areas, balconies, terraces, gardens, sheds, basements and storage rooms are not included unless a basement is actual living space and agreed separately.

1. Your details

Name *

Phone number *

E-mail *

Area/city *

Postal code/district, if known

2. What type of cleaning do you need?

Regular private cleaning agreement

Airbnb cleaning between guests

Deep cleaning

Commercial cleaning

Move-out cleaning

One-off standard cleaning

Move-in cleaning

Other

If "other": Please describe the task briefly

3. Information about the property

Size of the property in m² *

Property type

Empty or furnished?

Number of floors

Which floor is the property on?

Is there an elevator?

Number of bathrooms

Total number of toilets

Are there pets in the property?

Special access conditions - e.g. key box, gate, stairs, parking or no elevator

4. Preferred date and time

Preferred date

Is the date flexible?

Preferred time

Is there a deadline? E.g. move-out inspection, key handover or guest arrival

5. Condition of the property

Lightly dirty

Heavy limescale/grease/dirt

Normally dirty

I am not sure

Very dirty

Please describe the condition briefly

Areas we should pay special attention to - e.g. bathroom, oven, extractor hood, floors, windows or kitchen

6. Special circumstances

Please tick any relevant boxes. If the task requires specialist cleaning or remediation, we may not be able to offer the service.

Strong smoke smell or nicotine residue

Heavily neglected property that may require remediation

Mould or suspected mould

Hazardous materials, chemicals or unsafe conditions

Faeces, urine, blood, vomit or other biological waste

Extreme odour, rot, damp or waste accumulation

Pests, dead animals or insect infestation

None of the above

Fire, smoke or water damage

If you ticked any special circumstances, please describe them here

7. Move-out cleaning - only complete if relevant

Preparation before move-out cleaning: For move-out cleaning, the property should generally be empty and cupboards/drawers cleared. The fridge and freezer must be emptied, switched off and defrosted in good time. Electricity and water must be available. If this is not in place on arrival, it may result in an additional charge, a revised price or the task not being carried out as agreed.

- | | |
|---|--|
| The property is completely empty | Water is available |
| All cupboards/drawers are empty | I have a checklist from the landlord |
| Fridge/freezer is empty, switched off and defrosted | The property has recently been painted |
| Electricity is available | Floors have recently been sanded, oiled or treated |

8. Add-ons

- | | |
|--------------------------|--|
| Oven cleaning | Interior window cleaning |
| Extractor hood | Exterior windows where safe and accessible from inside |
| Fridge/freezer inside | Extra descaling |
| Cupboards/drawers inside | No add-ons |

Please note: Outdoor areas, balconies, terraces, gardens, sheds, basements and storage rooms are not add-ons in this form, as they are generally not included.

9. Pictures and documents

Notes about pictures/documents you send with the form or later. Please feel free to send pictures of the kitchen, bathroom, oven, extractor hood, shower/limescale, floors, windows and any problem areas.

10. Price, terms and data processing

I accept that the price is based on the information I have provided, and that the price may be adjusted by agreement if the actual conditions differ significantly.

I accept that LCI Services cannot guarantee removal of permanent marks, discoloration, nicotine, damage, wear, limescale damage, paint residue, sun marks, moisture damage, mould or conditions requiring painting, sanding, replacement or specialist treatment.

I have read and understood that my information is processed in accordance with GDPR for the purpose of responding to my enquiry, preparing an offer and, if relevant, administering an agreement.

LCI Services only processes the information necessary to handle your enquiry and any subsequent agreement. You may contact us at info@lciservices.dk if you have questions about how we process your information.

Newsletters and offers - choose one

Yes, I would like to receive newsletters, offers and relevant information from LCI Services by e-mail. I may withdraw my consent at any time.

No thank you, I do not wish to receive newsletters and offers. This does not affect my enquiry.

11. Final details

Is there anything else we should know?

May we contact you by phone if we have questions?

Preferred contact method

How to send the form: Once you have completed the form, you can save/download it and send it to info@lciservices.dk. You are also welcome to attach pictures if you have them.

Next step: If you wish to book after receiving an offer, we will collect the full address and agree on the date/time slot.